



SAFER INTERNET FRANCE

saferinternet.fr

Public Report 2016/2018



Présentent le programme

Safer Internet FRANCE

Agissons ensemble pour un meilleur internet !



Dans le cadre de l'initiative européenne Safer Internet



Cofinancé par l'Union européenne
Le mécanisme pour l'interconnexion en Europe



Let's create a better internet together!

For the last ten years, the European Union's Safer Internet Program has been playing a considerable role in encouraging public institutions, social partners, the industry and citizens at large to promote a safer and better internet for young people.

European level

At the European level, the program is run by two working groups - InHope and InSafe.

The Safer Internet program, active in 31 countries in Europe, targets young people and adults who accompany them (parents, educational mediators, and public and private associations).

Its goals are prevention (Safer Internet) and promotion of positive uses (Better Internet).

The Safer Internet program is supported by the European Commission, under the auspices of the Agence du Numérique

The insafe network mobilizes institutions, NGOs, private companies, lawmakers and researchers in fighting against cybercrime, and which support public authorities in promoting socially responsible access to the Internet amongst young people. With the financial support of the European Commission, the network is responsible for circulating safety regulations, and highlights new educational challenges linked to the development of information technologies.



Each year, the network organizes 4 major European events:

- Safer Internet Day
- Safer Internet Forum
- “Positive Online Content campaign” a contest of the best websites / contents for children
- the # SaferInternet4EU Awards : european campaign to promote online safety, media literacy and cyber-hygiene, and to educate children, parents and teachers about the opportunities and challenges of the digital world.

These events mobilize all actors involved in child protection and education.

The European Commission supports the INHOPE association, which aims to foster collaboration between providers of online hotlines in Europe and around the world. INHOPE allows its members to transmit very quickly and securely a report to the hosting country partner of the reported content.



French level: Safer Internet France (www.saferinternet.fr)

In France, the Safer Internet Center runs three complementary programs within a consortium :

1. The national awareness program of Internet issues Internet sans crainte operated by TRALALERE
<https://www.tralalere.com> running <https://www.internetsanscrainte.fr>

TRALALERE was created in 2000 by pioneers in interactive education and experts in youth communication, Tralalere makes digital educative content available to children and the professionals of education online and offline. Tralalere designs and operates comprehensive awareness campaigns for children/parents/educators within the school or the general public.

2. The french national helpline for children safety online :
Net Ecoute (0800 200 000) operated by the NGO E-Enfance <https://www.e-enfance.org>

E-Enfance was created in 2005 to protect minors on the Internet and promote positive and safe use of online technologies. Recognized of public utility, e-Enfance is supported by the French Ministry of Education. e-Enfance runs educational activities in schools, provides guidance for parents and trains professionals all over France.

3. The national online service for reporting offensive content, “Point de Contact”
<https://www.pointdecontact.net>

Created in 1997 from an initiative of the major ISPs at the time, AFPI is comprised of Internet technical intermediaries from four specific trades : access, hosting, search engines and social networks. AFPI is a founding member of EuroISPA (www.euroispa.org), the pan-European Association of Internet Services Providers. Since 1998, AFPI operates the Point de Contact online service for reporting illegal content (www.pointdecontact.net) and is also founding member of the the Inhope international association of hotlines (www.inhope.org).





SAFER INTERNET FRANCE

Three complementary programs at the service of all

- National program for child awareness : Internet Sans Crainte
 - Helpline: Net Ecoute
- National online service for reporting offensive content: Point de Contact

Target audience of the Safer Internet France



Kids
Teenagers
Young adults



Teachers
Educators
Companies
Institutions



Parents
Grands parents

Advisory Board of the Safer Internet France



Ministries and governmental bodies

Agence du Numérique (Ministère des finances et de l'économie numérique)

Brigade de Protection des mineurs (Préfecture de Police de Paris)

Direction Générale de la Gendarmerie Nationale (DGGN, Ministère de l'Intérieur)

Ministère des Affaires sociales et de la Santé

Ministère de l'Education Nationale

MIVILUDES - Mission Interministérielle de vigilance et de lutte contre les dérives sectaires (Premier Ministre)

OCLCTIC, Ministère de l'Intérieur

Office Central de Lutte pour la Répression des Violences aux Personnes (OCRVP, Ministère de l'Intérieur)

National independent public regulatory bodies

Commission Nationale de l'Informatique et des Libertés (CNIL)

Conseil Supérieur de l'Audiovisuel (CSA)

Défenseur des droits (Défenseur des enfants)

Hadopi

Academics

CLEMI (Ministry of Education)

INRIA

Universités Paris VIII

National educational and family associations

Fondation pour l'Enfance

Ecole des Grands Parents Européens

Fédération des Conseils de Parents d'Elèves (FCPE)

CEMEA, Francas

La Ligue de l'Enseignement

Fédération des Parents d'Elèves PEEP

Union Nationale des Associations Familiales (UNAF)

Together against Cybercrime (TaC)

Private sector stakeholders

Fédération Française des Télécoms

Orange RSE

MAE





PARTENAIRES



Commission
européenne



L'AGENCE DU
NUMÉRIQUE



MINISTÈRE
DE L'ÉDUCATION
NATIONALE ET
DE LA JEUNESSE



MINISTÈRE
DE
L'INTÉRIEUR



NON AU HARCÈLEMENT



Hadopi





Highlights 2016 - 2018

- Events: SIDs, #NAH, trade shows, conferences, colloquia
- Strengthened national cooperation and partnerships in the field
- Production and dissemination of resources
- Accompaniment and reporting services





Internet Sans Crainte (Internet Without Fear)

National Awareness Program

informing young people about Internet best practices



1. Give young people control over their digital lives
2. Promote safe, citizen and creative uses
3. Create and disseminate resources to promoting a critical education approach to digital
4. Supporting families and educational networks
5. Federate, coordinate and promote the actions and the committed partners



Safer Internet Days 2017 / 2018



7 février 2017 - Lancement du Safer Internet Day

Workshops and round table at the MEN with parents, associative and institutional actors

Discussed subjects : Cyberharassment, citizenship



info
hunter

80 people gathered in Paris

Speakers: consortium, media, partners (FFT, MEN, Qwant, Unaf, CNIL, Ligue de l'enseignement, Orange ...)

Theme: Fake news and a new resource launched: info hunter

Safer Internet Days in a few numbers



+1 million million people reached online and on social networks

+30 partners mobilized around specific actions

For each SID :

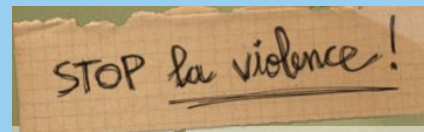
+20 000 student awareness raised during workshops

+400 schools mobilized in France

Association with a partner event



Ressources for primary schools, middle schools, high schools, parents, on harassment, digital citizenship, data, coding.



Communication to actors on the ground and to more than 180 media

La France est le deuxième pays hôte de contenus pédopornographiques en Europe

LE MONDE | 07.02.2017 à 17h42 | Par Blandine Copper-Royer (Présidente de l'association e-Enfance), Justine Altan (Directrice de l'association e-Enfance) et Anton-Maria Battisti (Prési...



Les fake news, c'est à l'école qu'on doit les enseigner pour les combattre

Les fake news, c'est à l'école qu'on doit les enseigner pour les combattre

A l'occasion de la 19ème journée mondiale, l'Internet Sans crainte Safer Internet Day (SID), nous interpellons pouvoirs publics et médias pour intensifier l'éducation aux médias.

06/02/2018 12:04 CET | Actualisé 06/02/2018 12:04 CET



DESIGNER VIA GETTY IMAGES

Les fake news, c'est à l'école qu'on doit les enseigner pour les combattre.

Désinformation, canulars, propagande, erreurs factuelles volontaires ou non, autant de notions regroupées sous le terme générique *fake news* dont la circulation sur Internet est largement facilitée... Aujourd'hui, les pratiques informationnelles, notamment des plus jeunes, sont essentiellement liées à leurs usages d'Internet et des réseaux sociaux, caisses de résonance et d'amplification des contenus. Une enquête IFOP pour Conspiracy Watch et la Fondation Jean Jaurès souligne ainsi que 8 français sur 10 croient en une

SUPPLÉMENTARY

IBM **LES Clés de Demain**

Regards croisés sur l'ère cognitive

VOYAGE DE DEMAIN : DU TRANSPORT À LA MOBILITÉ

→ Découvrez le sujet



net
écoute

Protection
des mineurs
sur internet

0800 200 000

service et appel gratuits

e-Enfance

Dijonnet

Cofinancé par l'Union européenne
Le ministère de l'Intérieur en Europe

Net Ecoute the national helpline for Children safety online

The service protects young users in the context of their uses of the Internet and digital tools.

Parents and education professionals also can use the service to find support and up-to-date information to accompany minors to the most secure way in their internet use.

Summary for 2017 and 2018

- ▶ Both years are marked by an increase in activity on the internet (chat and Facebook Messenger). This increase resulted in the recruitment of listeners
- ▶ New monitoring tools have been created to better track reports made to social networks
- ▶ Increased number of situations with suicidal and distress themed issues
- ▶ Consolidation of links with different social networks (particularly Snapchat, Discord)
- ▶ Increase in training by partners on Safety procedures (Orange, Google, Facebook ...)
- ▶ Regular contacts with the European Insafe network regarding new risks present on the internet (Example: the Blue Whale Challenge, Momo challenge)
- ▶ Exchange of good practices and training at European meetings (Dublin, Brussels, Copenhagen). Animation of a workshop on the design of reporting tools in 2017

National anti-harassment days



- Led by the National Ministry of Education
- Awareness videos in partnership with Rose Carpet and Google
- Promotion of the Net Listening number 0 800 200 000
- Participation in the launch press conference with the Minister of National Education, Jean-Michel Blanquer



Key figures in 2017

Nearly 7000 contacts during the year

73% women and 27% men

56 % of callers are parents

17,5% are young people under 22 who call for themselves

124 calls come from members of the National Education staff

Conditions of contact with Net Ecoute

In 54% of cases, Net Ecoute is contacted at the beginning of the process.

Contact comes after a few minutes / hours or days in almost two thirds of cases (62%) for cases of cybercrime (sextortion, blackmail to the webcam, hacking accounts / identity theft).

It occurs in 2/3 of the cases (68%) after a few weeks / month for cases of cyberstalking.

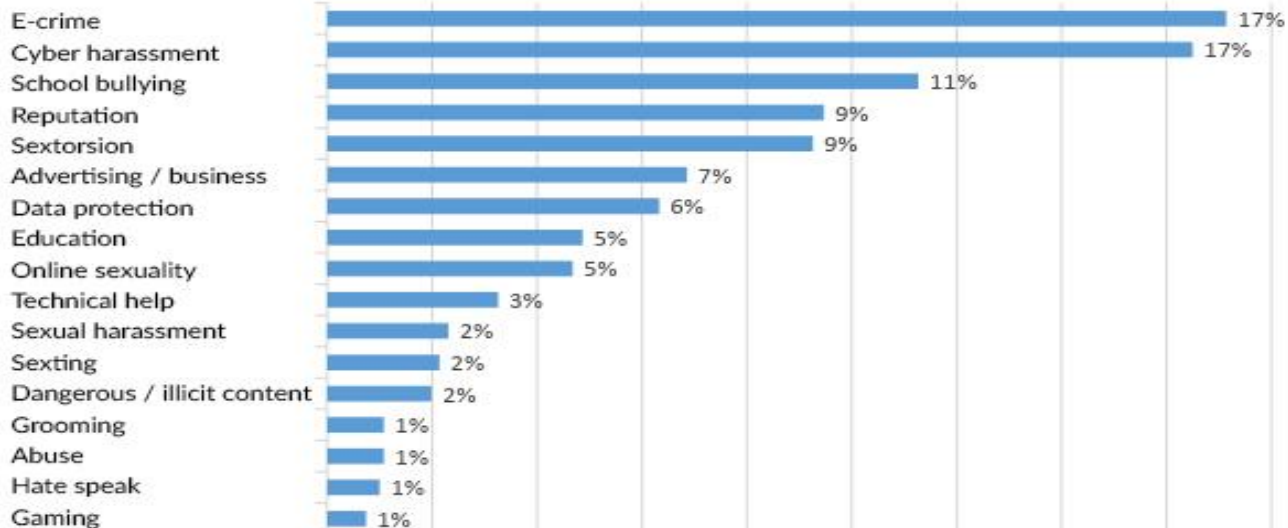
Key figures in 2017

Nature of the problem encountered:

- In 22.5% of cases, it is school bullying (without any digital tools)
- 28.5% of calls relate to cyber bullying and cyber violence (17%)
- 32% to cyber crime (sextorsion, porn revenge, grooming ...)
- Usage problems (addiction, significant time in front of screens ...) concern 5.5% of calls
- Social networks for which we are called: Facebook (18.5%) Snapchat (14.5%) and Instagram (9.5%).

Les chiffres clés en 2017

- The trends for 2017 are confirmed in 2018, with an increase in service activity.
- The themes of calls in 2018 :



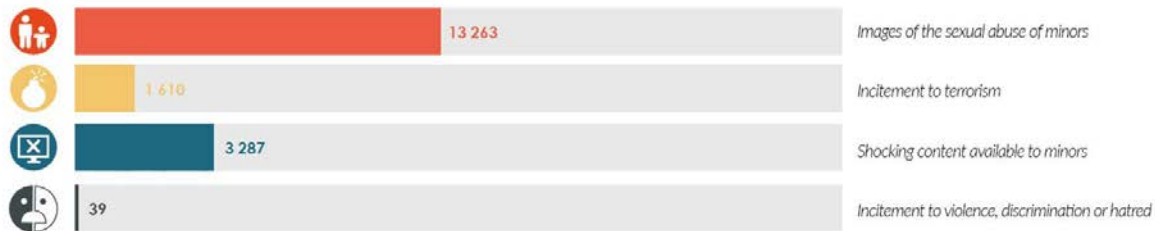


5 rue de Charonne – 75011 PARIS – +33 1 44 54 86 60 – Fax: + 33 1 44 54 86 50
www.pointdecontact.net

Distribution of reported content in 2017 by offense category



Distribution of content deemed illegal in 2017 by offense category



Number of actions on reports undertaken in 2017

- + 102% increase in URLs transmitted to the authorities in relation to 2016 (with 14828 against 7330)
- + 78% of URLs transmitted to internet access providers compared to 2016
- + 40% of responses to signaling compared to 2016
- + 1153% more URLs addressed to the member partners of the INHOPE network

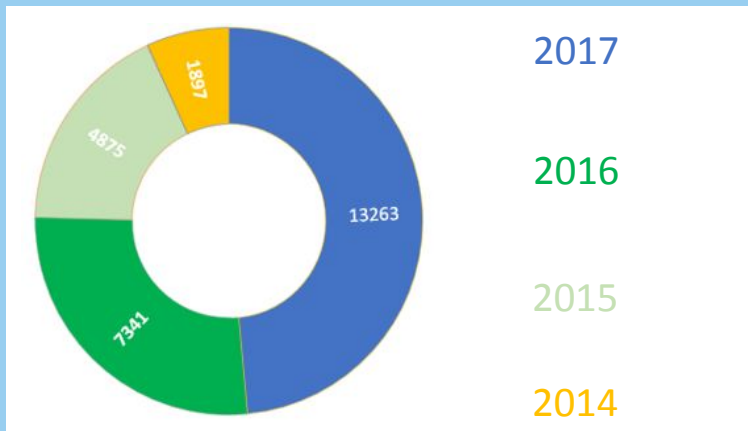


Focus on reports of paedopornographic content

Of the 16,856 potentially paedopornographic URLs reported to Contact Point 13,263 were identified as being clearly illegal content under French law.

Of these 13,263 URLs, 11,111 were transmitted to Point of Contact via the “Hotlines” of the international INHOPE network and led to child pornography located on french servers.

In total, Contact Point will have signaled 12,740 pedopornographic content URLs to OCLCTIC and 10,383 URLs to identified hosts.





Outreach for 2019-2021

SAFER // BETTER INTERNET

- **Unified communication** to facilitate efficient access to the services of the various actors
- **National cooperation**
 - Animation of a network of ambassadors, mapping of the actors
 - develop and share resources related to public policies and private actors
 - participate in national committees, workgroups and awareness campaigns, attend trade fairs and events
- **Data escalations**

Identification and monitoring of the type and number of offenses online, reassessment of practices, follow-up of the implementation of the GDPR law
- **European cooperation**

European approach and cooperation between different countries through sharing of good practices and resources.